

Caliber™ Pro Kamado

CHARCOAL GRILL & SMOKER



WARRANTY

LIMITED LIFETIME WARRANTY:

Caliber Appliances warrants the grill racks, charcoal grate and stainless steel body components to be free from defects in materials and workmanship under normal residential use for the lifetime of this product. Defective parts will be repaired or replaced free of charge with the owner paying all other costs including freight and labor.

FIVE YEAR LIMITED WARRANTY:

Caliber Appliances warrants the powder coated exterior parts (if so equipped) to be free from defects in materials and workmanship under normal residential use for a period of five years from the original date of purchase. Any part determined by Caliber Appliances to be defective will be repaired or replaced free of charge with the owner paying all other costs including freight and labor.

ONE YEAR LIMITED WARRANTY:

Caliber Appliances warrants the gasket and any wood components (i.e. handle and side shelf parts) to be free from defects in materials and workmanship under normal residential use for one year. This does not cover gaskets that have been excessively soaked in grease due to deferred cleaning or heat damaged due to contact with excessive open flames. In addition any accessories purchased are covered by the one year warranty when operated under normal conditions. This does not cover misuse, mishandling or breakage.



WARRANTY (Continued)

WARRANTY DEFINITIONS, LIMITATIONS & EXCLUSIONS:

Coverage Area & Term:

The warranty shall apply only to products purchased and located in the United States and Canada. The warranty coverage period commences from the original date of purchase and proof of date of purchase is required. In order to activate the warranty coverage term you need to return the "Warranty Card" supplied with each product or submit the information online. This card (with the attached serial number label) must be promptly returned to Caliber in order to ensure warranty coverage. The warranty applies to the original owner only and may not be transferred; however, the warranty is still valid to the original owner even if the product is relocated (excluding transit damage). Caliber will not sell, share or otherwise distribute information supplied on the warranty cards.

Exclusions:

This warranty excludes normal discoloration, surface scratches, grease buildup, weather and atmospheric related staining, and minor surface rust and oxidation that can be expected on any outdoor product.

This warranty does not apply to the Commercial use of Products (as determined by Caliber) or damages resulting from improper installation, shipping, transit, or on-site handling damages incurred during installation. Warranty is also voided in cases of negligence, alteration, misuse, abuse, accident, natural disaster, improper installation, improper operation such as damage caused by temperatures as a result of excessive over-firing, dings, dents, scratches, or damages related to the use of harsh cleaning chemicals and acids. Caliber shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusions of or limitations on consequential damages. This warranty gives you specific rights and you may have other rights which vary from state to state.

WARRANTY SERVICE AND REPLACEMENT PARTS:

Call your authorized dealer or Caliber Appliances directly at 714-848-1349 during normal business hours. Be prepared to provide the following information: purchasers' and dealer name, model and serial number of the grill, date of purchase and an accurate description of the problem. Caliber will not pay for service call labor or replacement parts replacement on products with improper installation or for educating the owner/user. The owner is responsible for proper installation, cleaning, providing normal care and maintenance and providing proof of purchase.

